How to Replace the AMAZON QR CODE with a Printable Label

1. Log in to Amazon account.

    A. Click on Menu Button and choose "Orders" (top of screen).

    B. Click on the item being returned.

    C. Click on "View Return/Refund Status" (last of 3 choices).

    C. Cancel your return.

2. Click the BACK Button or go back into your Orders and choose the product you want to return and Submit for a Return on that same product.

3. Choose your Refund Method and Click Continue.

4. You will see the UPS Store option as the default option.... You Choose

    UPS DROP-OFF (Box and Label Needed)"
    option and click on "Confirm Your
    Return".

5. Click on "**EMAIL COPY OF LABEL**" and choose "**SEND TO A FRIEND**".

6. Enter email address – you can send directly to us at
    rt@ship23.com

7. Click Send Email and we will print your label for you!

If that doesn't work for you, call Amazon at 1-888-280-4331 and ask them to send your return label to your email address or email to us at rt@ship23.com and at the same time register your complaint about the hidden buttons. If they get enough phone calls, they will change back to showing all the options.