

How to Replace the AMAZON QR CODE with a Printable Label

1. Log in to Amazon account.
 - A. Click on Menu Button and choose "Orders" (top of screen).
 - B. Click on the item being returned.
 - C. Click on "View Return/Refund Status" (last of 3 choices).
 - C. Cancel your return.
2. Click the BACK Button or go back into your Orders and choose the product you want to return and Submit for a Return on that same product.
3. Choose your Refund Method and Click Continue.
4. You will see the radio button lit up beside "No Printer? No Problem, Print @ the UPS Store." Two other choices are hidden – You have to Click on "**2 Other Return Options**".
5. Choose "**UPS DROP-OFF**" option and click on "Confirm Your Return".
6. Click on "**EMAIL COPY OF LABEL**" and choose "**SEND TO A FRIEND**".
7. Enter email address – you can send directly to us at shipit@totalchoicepella.com
8. Click Send Email and we will print your label for you!

If that doesn't work for you, call Amazon at 1-888-280-4331 and ask them to send your return label to your email address or email to us at shipit@totalchoicepella.com and at the same time register your complaint about the hidden buttons. If they get enough phone calls, they will change back to showing all the options.